

# **NEWS ADVISORY**

# DALLAS-BASED PREMIER IT STAFFING PROVIDER RIGHTSTONE WINS CLEARLYRATED'S 2020 BEST OF STAFFING® CLIENT AWARD FOR SERVICE EXCELLENCE

Clients of winning agencies are 3.3 times very likely to be completely satisfied

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DALLAS, TEXAS and PLEASANTON, CALIF. – Feb. 10, 2020 – RightStone (www.rightstone.com), announced today they have won <u>ClearlyRated's Best of Staffing® Client Award</u> for providing superior service to their clients. Presented in partnership with presenting sponsor, CareerBuilder, and gold sponsors Indeed and Glassdoor, ClearlyRated's Best of Staffing Client winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients. On average, clients of winning agencies are 3.3 times more likely to be completely satisfied with the services provided compared to those working with non-winning agencies. This is the fourth consecutive year RightStone has received the award. Less than 2% of all staffing agencies in the U.S. and Canada have earned the Best of Staffing Award for service excellence.



Focused on helping U.S. companies find the right people for their job openings, RightStone received satisfaction scores of 9 or 10 out of 10 from 85% of their clients, significantly higher than the industry's average of 24%. "Service, professionalism, flexibility and outstanding support are the foundation for our work ethic. Our team is extremely dedicated and focused on making service a priority," states Denise Attaway, RightStone executive VP, Business Operations. "Winning this award for the fourth year in a row validates our efforts to develop a company culture steeped in the utmost respect for our clients and consultants and desire to earn their full satisfaction in our staffing services. Being awarded Best of Staffing confirms we are doing something RIGHT!"

RightStone was acquired by Cornerstone Staffing Solutions, one of the largest staffing firms in America, in early 2016 and operates as an independent division of Cornerstone. Cornerstone Staffing Solutions has won the ClearlyRated Best of Staffing® Client Award for five consecutive years.

"To earn this distinction as a leader in service excellence for the fourth consecutive year reinforces our mission of exceeding expectations each and every day. This award validates our culture of coming to work every single day prepared to deliver high-quality workforce management solutions with an outstanding service attitude," stated Steven Drexel, president and CEO of the Cornerstone Staffing Solutions family of companies. "To hear positive words from those we serve, like 'amazing', 'utmost respect', 'very responsive', and 'great partner', exemplify our deep-seated commitment to full satisfaction. I'm extremely proud of the team's accomplishment and work ethic of providing best-in-class experiences to employers and job seekers alike."

To review testimonials from RightStone's clients, please visit <u>https://www.clearlyrated.com/staffing/tx-usa/plano-tx/rightstone-plano-tx</u>.

"Now more than ever, it is important for staffing firms to deliver consistently remarkable experiences to the clients and talent they work with," said ClearlyRated's CEO Eric Gregg. "This year's Best of Staffing winners have shown their commitment to exceptional service, committing to not only measuring satisfaction but taking action on the feedback. I couldn't be more proud to showcase these industry leaders alongside feedback from their actual clients and candidates on ClearlyRated.com and applaud them for their commitment to making improvements at their respective firms!"

# About RightStone

RightStone is an independent division of Cornerstone Staffing Solutions, among the largest staffing firms in America. Since 1996, RightStone has built long term relationships thanks to a solid foundational grasp of IT issues as well as an in-depth understanding of how to locate and attract the highly skilled talent needed to execute specific projects. The company provides turnkey service and specializes in all elements of IT staffing, including screening, onboarding, billing, legal, quality control, benchmarking, and immigration support. For more information, visit <u>www.rightstone.com.</u>

#### More About Cornerstone Staffing

Cornerstone Staffing Solutions is among the largest staffing firms in America and received ClearlyRated's Best of Staffing® Client Award every year since 2016. Since 2003, Cornerstone has grown from a neighborhood staffing provider to a national firm that employs thousands of people at hundreds of companies from coast to coast. Besides RightStone, the Cornerstone family of companies also includes Chicago, Illinois-based Arlington Resources, Inc. (www.arlingtonresources.com) and Casey Accounting & Finance Resources (www.caseyresources.com). Providing candidate searching and job placement for administrative, industrial, technical, sales and transportation positions, Cornerstone truly is where talent and jobs meet. Visit Cornerstone at: http://www.cornerstone-staffing.com.

# About ClearlyRated

Rooted in satisfaction research for professional service firms, <u>ClearlyRated</u> utilizes a Net Promoter Score survey program to help professional service firms measure their service experience, build online reputation, and differentiate on service quality. Learn more at <u>ClearlyRated.com/Solutions</u>.

# About Best of Staffing

ClearlyRated's <u>Best of Staffing® Award</u> is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients and job candidates. Award winners are showcased by city and area of expertise on <u>ClearlyRated.com</u> – an online business directory that helps buyers of professional services find service leaders and vet prospective firms – based exclusively on validated client and talent ratings and testimonials.

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